



SAFETY AND PREVENTION MEASURES

COVID - 19

Our priority is to protect our employees and guests, for that reason we have prepared this document to let them know our prevention measures in this situation of COVID-19

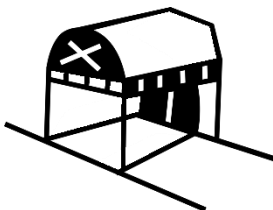
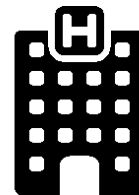
ABOUT THE COMPANY

Name: Hotel Runcu SAC

Address: Av. de la Aviación n° 139 Miraflores, Lima

Phone number: +051 697-1846 / 968200607

Email address: reservas@hotelruncu.com



ENTRANCE

- A shoe sanitizing mat will be placed at the entrance of the hotel.
- Antiseptic solution dispensers will be available in the entrance.
 - Luggage will be disinfected before entering the hotel.
- Waiting areas will have markings on the floor to maintain the mandatory social distance.

RECEPTION

- Antiseptic solution dispensers will be available on the counter.
- Waiting areas will have markings on the floor to maintain the mandatory social distance.
- Assistance via WhatsApp will be available to facilitate



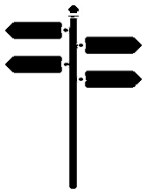


minimal contact with the staff.

- We will complete the registration form and just request the signature of the guest to avoid more contact with the receptionist.
- High-touch surfaces and objects will be cleaned up and disinfected regularly.
- The reception area has a glass division to protect our employees and guests.
- The room keys will be disinfected regularly.
- The temperature of any person who enters to the hotel will be taken.
- A proforma invoice will be issued and sent by email.
- The staff will verify that any person who enter to the hotel have to use a facial mask correctly.

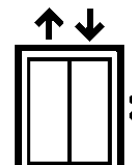
PUBLIC AREAS

- Cleaning and disinfection of high-touch surfaces in public areas will be carried out regularly, with appropriate products. This includes handrails, elevator floor buttons, counters, door and window handles, washroom taps, among others.
- COVID prevention signs are present in the principal areas of the hotel.
- We will keep the good ventilation in public areas.
- We will remove some objects like newspapers and magazines to avoid any contact.



LIFT

- Lift can only be used by 01 person.
- All areas of the lift will be cleaned and disinfected hourly.





GUEST ROOMS

- Room cleaning will follow a set of rules to ensure accurate disinfection and hygiene.
- Each room will have a cleaning schedule that will be shared beforehand, so that guests can leave the room during this service.
- The “turndown” service will not be performed unless it is requested in advance.
 - All our staff will be wearing personal protective equipment.
- Rooms will be completely cleaned with the recommended antiseptic products, after each departure.
- Rooms will only be available 24 hours after the last check out.



RESTAURANT

- Self-service / buffet will be avoided.
- Room service will be available to deliver the breakfast.
- Each guest will have to complete a form about the breakfast request.
- Temporarily, a la carte menu will not be available.



We Take Care

Of you. 